## **APPENDIX A3 CONSULTATION COMMENTS AND RESPONSES**

Comment	Response
Littering	
Will litter be covered in a similar way - this is a more common problem?	This is already an offence and over 7000 FPNs have been served since April 2016
Dropping litter	Please see above
Will litter be covered in a similar way - this is a more common problem?	Please see above
Rubbish bins or the lack of them, in my area and Harrow as a whole I have noticed that bins are too far apart, resulting in some folks throwing their litter on the ground. There should also be a law to prevent littering, a law than can easily be enforced without all the red tape in legalities.	As above. Additionally, while it is understood that people see the lack of bins as an excuse for littering, it is for the person to dispose of their rubbish responsibly even if it means taking it home. The Council cannot be expected to provide bins in all locations littering may happen.
Dropping litter and cigarettes is also fined in neighbouring Hillingdon. Could this be included?	Please see above
You didn't have anything about litter - is that because it is already an offence?	Yes
People who issue these fines should walk round the parks and open spaces especially after 5pm week days and weekends.  Litter is a big problem especially on hot summer days. I and my friends are always picking up rubbish in Harrow Recreation Ground	We have regular park patrols as well as the on street enforcement officers targeting them
Littering should also be an offence.	It is
Can we please enforce littering in public. Litter in South Harrow has never been so bad.	We do, across the whole Borough
Litter is a major problem in places like Stanmore park on Dennis lane and Box tree Park and on pavements and grass verges throughout Stanmore and harrow Weald in particular. Why aren't there park wardens to look after the parks? Why aren't there street cleaners going behind garbage collection trucks and	We have regular park patrols as well as the on street enforcement officers targeting them
regularly cleaning the pavements particularly ones with grass verges and bushes i.e. Uxbridge Road? What's the point in being a green borough if we are basically living in a rubbish tip?	Street cleaning has also increased, covering all roads on a regular weekly clean
No mention of litter which is a big problem	This is already an offence

I'm impressed with the amount of litter on the streets. Maybe a campaign to educate the population could help.	This is an on-going issue that is being addressed
Nothing about fly tipping and littering in the street?!! Unbelievable!	These are already separate offences
I hope that people doing things from the pavement but into our garden (also littering) would also be covered by the order, even though our garden is not exactly a public area, it is just as accessible.	Littering can be enforced in any open land where public have access
Partnership / Resources	
We as a community champion can help more and given us authority to put up the posters of STOP and Think before making an offence!!!	We are working with the Community Engagement Team to see how we can work better with Community Champions going forward, especially around such aspects
Please ensure you have visible resources to police this. Otherwise it's useless.	We are working with internal teams as well as external third party on street enforcement who currently enforce littering for us
I wonder if there are the resources to monitor/police these proposals.	Please see above
Would only be affective if you actually do this. Your current inspectors to not seem to travel over to the worst affected area.	Officers cover all areas in the Borough, as do our On Street Enforcement Teams.  They are also intelligence led, with the hot spots of issues being targeted.
There is no point in making extra orders to punish people unless they are enforced sensibly. We regularly hear about genuine mistakes that are pounced upon whilst serious matters are ignored. Common sense must always prevail!	Agreed, and we will always seek to learn where mistakes are made and the law allows a redress where people feel this has happened.
All very nice but never any action!!	Since littering offences were introduced, over 7000 FPNs have been issued.  Therefore we are committed to ensure action is taken to address the offences
Find a way for public to report using cameras and you to prosecute, how are you planning to be there when these offences occur?	We cannot always be where the offences may occur, thus why we are more than happy to work with the public and community champions. In terms of reporting, the Council is seeking to make this easier including the introduction of phone apps
We need more police patrol and anyone caught in any illegal behaviour should be severely punished.	Unfortunately Police resourcing and the sentences around offences are outside of our remit
Yes please ensure there are personnel to enforce any actions proposed.	Agreed

	Who is going to enforce this? Have you seen a police officer	Police are just one resource. Please see previous answers.
	lately?	
	How are you going to enforce these laws? There was not	Please see above
	enough room in the comment boxes to include all my comments	
	It seems a few of these things should be dealt with by the police	A lot of these offences rest with the Council now the legislation has changed. And
	why the council taking is over this, seems strange. Please do	the PSPO will cover the whole of the Borough
	more about people drinking in public because litter is been	
	dropped on the ground, some parts of Harrow look like rubbish	
	tips and that's just the pavements. Dog walkers need to be fined as so much dog mess not been picked up causes streets to be	
	filthy. More needs to be done on all these areas, please see it	
	through	
	The enforcement agents should have discretionary powers not	Officers are subject to internal and legislative controls, and there is always redress
	draconian behaving like little Hitler's.	against any actions they take
		against any denone may take
	All very well to make extra by-laws but unless they are policed,	Agreed. Please see above
	implemented and enforced they are pointless	
	There is absolutely no enforcement of any of the above by	Please report these and they will be followed up. Enforcement is being taken all the
	Harrow Council, or by Police. There is continual littering by Mini-	time and advertised more to aid in educating.
	cab drivers all around Kerry Court & Day, Kerry Avenue (HA7	
	4NH) + ignoring: double yellow lines; parking in CPZs; pavement	
	parking; parking on keep clear signs. When any of us approach the drivers of these vehicles we are frequently subject to abuse (	
	verbal) and occasionally physical threats e.g. & quote; I know	
	where you liveyou wait.&quote	
	The reporting of these issues should be easy to do and easily	The Council is introducing a mobile app to assist in reporting. There is also a
	found on the council website. Dog fouling is on every street and	review taking place at the moment to look to introduce more officers on the street
	makes walking an unpleasant experience. This disgusting act	Towns taking place at the memorit to look to introduce more embere on the effect
	needs to be totally eradicated (heavy fines and zero tolerance).	
	When a vehicle obstructs a driveway / access residents should	
	be able to send to you photos, from a smart phone and the	
	council use this evidence to issue fines. And also for the council	
	to have rapid response teams that are easy to contact.	
	It's all very well creating these offences, but they need to be	Agreed
	actively enforced.	The Coursell has been added as a second of the second of t
	How do you police these issues? Fouling takes place early in the	The Council has increased resources to make Harrow cleaner. Additionally, we
	morning or late at nightWhat about fly-tipping and rubbish! I'm	have a fly tipping team that operates in the evening, as well as the on street
	ashamed of Wealdstone with our visitors making comments how filthy the place is! Education in schools needs attention re caring	enforcement team operating seven days a week
	for the streets. Grass verges are overgrown and council not	
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clearing pavements of weeds growing all over the place Too many food shops and eating areas not taking responsibility for disposal of wrappers and food rubbish. Rats galore!	
More people policing these offences needed.	Agreed
All the above may seem small events, but taken together, they constitute to serious health hazards plus make the environment unpleasant. It makes Harrow a foul place to live in not the green and leafy suburb we love and the reason why we move here. The people who do this show disrespect for the environment and the people who live here. Please make it an offence but then please enforce it.	We will enforce as can be seen with littering
I agree with making these offences but would also be interested to know how this will be policed.	Please see above
All the issues raised must become public offences, and the law must be enforced. Why are there are no officers to enforce penalties. I see it so often, but I can't do anything about it. When will any action be taken?	
I am sceptical about whether these issues will be monitored and culprits will be penalised as I don't have any confidence that there are enough people in authority to actually enforce this.	Please see above
If laws are passed the council should back it up with action not just talking which is the norm	Please see above
We need good enforcement when these offences are committed; otherwise all the effort is in vain.	Please see above
I would like to see more police patrolling the streets and maintaining the public order. This place used to be a nice place to live (so I was told by my neighbours) and would like to keep that way for the years to come. Many thanks.	Unfortunately we do not have a say on Police resources
The sooner the better, but how will they be enforced? Cost etc.?1a and 1b are missing from the survey	Please see above
Taking these measures will only be effective if offenders believe they may be caught. As officials cannot be everywhere, residents must know that someone will attend promptly when phoned or texted to report an offence. Signs etc. are meaningless posturing unless adequate resources are committed to enforcement.	Please see above  There will be signage as well as advertising / campaigns around these offences

General Environment	
The London Borough of Harrow is getting dirtier and more and more dilapidated. It needs to be protected from the anti-social behaviour of the few who are despoiling it for the many. The anti-social actions of the few are having a negative impact on the quality of life of the many This is grossly unfair and should be challenged.	We are seeking to challenge it, and this is just one part. Harrow is introducing licensing of the private rented sector in the areas where this is contributing to the issues, taking more direct enforcement action and targeting those who don't want to be an active, positive part of the community
Another major concern is fly tipping in the Kenton area. Some streets are a disgrace and seem to be regular areas for lazy people to dump their rubbish - referring here particularly to Shrewsbury Avenue and all streets off it.	Please see above. Additionally, we are using intelligence being provided to target hot spot areas and see what action can be taken to address the underlying issues. For instance, the introduction of selective licensing in areas.
If it can be done economically then the general idea is OK. BU only for those activities/offences actually committed by humans not by animals	
Spend more on cleaning up the borough	Investment has been put in to street cleaning and hopefully this is being seen, including improvements to the cleanliness of the Borough
Smoking and drinking in public should be banned. Littering our pavements with the remainder of the items and having to follow the smell of it all.	Legislation does not currently allow for this, but we are seeking for people to be responsible for their waste
I think people will see these measures as just another method or raising money for the council. You will have to emphasise the environmental impacts of the offences, and perhaps promise to put any revenue from PSPOs back into the environment.	change that means such action is no longer needed. Any monies made from this
I just want the council to pull its finger out and do something about the state of the borough. The amount of rubbish being dumped and fly tipping. There has been an increase in the rodent population; rats are running around everywhere, even in the daytime.	We are increasing enforcement and with the help of residents, catching more culprits. Additionally, schemes such as selective licensing have been introduced to address directly the causes of rubbish and fly tipping
If you follow through with all of these things I think Harrow will be a better place to live. We will all be safer and enjoy a cleaner, healthier and better environment. Perhaps Harrow will be an outstanding borough and the rest of the country can learn from us.	e That is what we are aiming for

STOP the spread of HMO's STOP destroying family life in Harrow by converting family homes into HMO's.	We have HMO licensing in place to control this aspect, but the issue is all the illegally converted ones that we are targeting with Planning Enforcement
Over the last few years the borough has gone from being one of the cleanest places in London to one of the filthiest.  Illegal dumping of rubbish is common both on public and private land, this has increased rats and foxes.  Defecation in public had become increasingly common, destroying our parks.  Spitting on our pavements has also increased.  There is awful driving in the bough (presumably from motorists who have not completed a UK driving test!)  Drunks make the area less safe.	The introduction of the PSPO aims to address all these issues
I am very disappointed with the way people abuse the streets	Unfortunately not all people take pride in where they live, work or visit
As mentioned, fly tipping also a major problem locally (Ron art Street). This & general littering also needs treating more seriously	Littering is being hit hard and we are also targeting those who fly tip with the help of residents
The other item that could be included is fly tipping from residents living in the flats above the shops, coming out and leaving black bags by the waste bins. When asked politely to put it in the bin once more you get abuse.	Legislation is already in place with regards fly tipping including the use of Fixed Penalty Notices where culprits are identified
What is the council going to do, to ensure that council bins in public areas are emptied on regular bases and are not left to overflow!	
Other boroughs, such as Brent, allow residents up to 3 free collections per year of bulk items, such as white goods, mattresses, etc. Will Harrow council consider such a scheme to reduce the volume of fly tipping in the borough!	Harrow has recently reduced fees for bulky waste to aid with this, and is kept under constant review
Begging on the streets is common practice now in Wealdstone they hide behind bus stops so police driving by cant see them. Shop fronts in Wealdstone are terribly unkempt. The landlords should be fined and told to clean up. Broken doors and shop blinds covered in bird poo. Also loitering. The Sam Maguire pub	Police have primacy with begging, and if seen please report through 101  Shop front licensing has now been introduced so will improve this aspect
in Wealdstone (across from McDonald's) has been empty for years and is an eyesore and a loitering spot for alcoholics & amp; local vagrants. Also witnessed drug deals taking place in Box tree park.	Work is taking place with Planning around the old pub
We have seen people drinking near school premises and leaving the bottles on the street and kids playing with glass on the way	Please report and we will follow up

to the school. This is dangerous.	
Box tree park in harrow Weald has become an undesirable park	If you see this, please report. We will pass on to the park patrols, local safer
due to the number of drinkers using it daily from midday to late	neighbourhood team and our on street enforcement teams
evening! You have to walk a gauntlet of drinkers to get passed	
and listen to foul language and men and women urinating in the	
bushes as you approach! Have lived here and used the park but	
never known it to be so bad!	
I don't see how you can prosecute people for urinating where	Unfortunately it is not for the Council to provide facilities in all places that they may
they shouldn't without providing an alternative. If you are far from	be needed, especially as there are alternatives (e.g. shopping centres).
home and need to urinate, what do you do? I agree that the anti-	
social behaviour of car-drivers needs to be addressed but I fear	With regards to enforcement, please see above
this will just become another un-enforced law. Car drivers seem	
to do as they want and drive wherever they please. Who is going	
to stop them? Similarly cyclists - it used to be against the law to	
cycle on the pavement	
Parking Related	
Include double parking in your list	This can be addressed through other legislation including obstruction. Please report
	this on line and we can look into this.
Yes I'm concerned about the traffic that mount the pavement	Unfortunately we cannot address dangerous driving, though we will work with Police
outside my home due to-	
Lowered damaged kerb stones	to target interventions (e.g. traffic calming measures) and report issues
Motorist whom are impatient and try to pass the oncoming	
vehicle	
They're on a rat run so can be a queue of cars at one time	
Recently- I've reported an incident to the police and highways dept. last week.	
I opened my front door to find a car on the pavement speeding	
by and another vehicle behind. As I stepped up from my home	
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and put my foot on the pavement (the shock made me lean back	
& replace my foot) the second driver saw me and immediately	
swerved onto the road. If I had made this manoeuvre a second	
sooner he would have run over me. I was in a state of shock and	
had to sit down. This is a daily problem -as with turning right at	
the top of West St. People of all ages are driving in this manner.	A south and state the state of the board on the south 100 cm.
Driving on or over cycle lanes where the road has been	As with any legislation, it is based on "reasonable" so where it is impossible to avoid
narrowed	driving over a cycle lane no action would be taken. The issue is where such cycle
To make that an offence is ridiculous. Road conditions dictate	

sometimes you have to drive over white lines left for cycles.  Another crackpot idea. To make car drivers life a misery.	lanes are separate to the road and drivers still go over them,
Proposals do not go far enough. I would include cycling on pavements and going through red lights and wrong way down one way streets.	Certain aspects mentioned are already offences enforced by the Police. We do constantly look at all issues and assess the best course of action to address.
I would also include driving the wrong way round council car parks. Nearly had a head on collision last week in Pinner Car park due to stupid woman driving fast and ignoring the arrows.	
Common sense needs to be exercised. In tight circumstances it is sometimes practical, although not ideal, to pull onto a footpath, providing it is clear. The number of cars in Harrow is, and will, increase. Proper arrangements need to be made for parking and clear access, including for apartment blocks, where residents will own cars.	When enforcing any legislation, there is a test of proportionality and reasonableness. These powers are aimed at those who constantly abuse the environment and cause issues.
See my note about cycling on public footpaths this is very dangerous and elderly people especially are vulnerable when exiting their homes and roads of Harrow, showing no care or consideration for others but I do not wish for zealous wardens to issue copious fines either, as I do feel we need to educate people and discourage poor behaviour rather than pick an argument with them and slap fines on them.  I am happy to see this consultation take place and hope that the problems highlighted will be reduced in time.	We will take this on board and see what action we can take re cyclists on the pavement, though this can be addressed through other legislation at the moment.
It appears very clear that the whole point of this survey, it is simply an underhand way to target motorists. The road Traffic Act covers most of the above and with regards to driving across a footpath; this is covered by the Highways Act (sec 72). If any of this is passed, I will be very keen to see where the	This makes the enforcement of such actions easier but also aids in educating people about what not is acceptable.
investment has gone, i.e. how much money will be spent on bolstering officers to target ASB like drunk and disorderly and spitting, as I can guarantee that the bulk of this will go into enforcement cameras, which by their very nature can only realistically be used to prosecute identifiable items such as vehicles.	With regards resources, the aim is to get more officers on street to educate and enforce
Definitely needed PSPO should be implemented for the sake of public Health & Safety & Hygiene. Council should look into - 'Why Car Park are ALWAYS left empty?' People who don't have car permits be allowed to park overnight. This is wasting Taxpayers money down the drain.	This has been passed to the Parking section for consideration
Restricted parking in nearby roads has caused problems for those that live in nearby roads.	This has been passed to the Parking section for consideration

Diagon think corefully about possible effects when deciding	
Please think carefully about possible effects when deciding about this in future.	
Driving in a cycle lane should not be enforceable, unless there is	Agreed
a raised area between the two i.e. concrete/paving	Agreed
With the increase in population in Harrow, some selfish people	Please report such issues directly and we can follow them up as have powers to
park regularly across resident's driveways, to the extent that it	· · · · · · · · · · · · · · · · · · ·
should be considered antisocial behaviour.	deal with the majority of issues you have raised.
At the end of our garden, we have a driveway which is now only	
used when visitors come and some 20-30 something workers,	
who have several cars between them, help themselves to it,	
ignoring our request to them to ask first, as we do regularly have	
people visiting.	
They drop litter there, from their rented place next door, sweep	
all their leaves into our driveway, for us to keep clearing, and are	
surly when asked to move vehicles parked there or across the	
driveway. We own our home, but it is horrid to feel that we have	
to explain that we need our driveway back for workmen or	
relatives etc. They do not care.	
This issue occurs regularly, especially at weekends, when no	
one is around in council offices and police are busy with more	
important things. People can feel too intimidated to do much	
about it!	
This issue needs to be dealt with. It can cause all sorts of	
problems over time!	
Definitely the biggest problem in tithe farm avenue is parents	If cars are causing obstruction, then Police and Parking can take action. This has
obstructing driveways, preventing residents leaving and	been passed to them
accessing their homes and acting abusively when asked to	
move.	
Allowing people more easily arrange off street parking. Council	This has been passed to Parking to take on board
has an appalling record in not listening to residents, not being	
practical and doing what they want. Litter is a mess, road	
maintenance is a mess and not dealing with a to social	
behaviour. Standards have seriously dropped.	This is addressed in the PSPO re driving over
The motorbikes and bikes on pavements are very dangerous, and they seem to think it is ok to do it. It should be illegal even if	This is addressed in the FSFO te driving over
it is to cross pavement to park in their front yard. Getting off the	
bike and walking alongside it would be ok, as this is not	
dangerous. The spitting is a health hazard especially for people	
with wheelchairs who have to use that chair inside the house	
having had to roll it over the countless patches of spit across the	
neighbourhood.	
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How can Fire and Ambulance services reach some roads when they are too narrow to gain access because of parked cars?	This has been passed to parking and Highways
Over speeding. Driving over/parking on the grass verge. Mud	Speeding is a Police matter, and the Council will assist with traffic calming
and dirt on the pavements and spoils the look.	measures. Driving over is addressed in the PSPO
	I measures. Enving even le addressed in the l'el e
Motoring causes serious issues. Parking by vehicles, particularly	This has been passed to parking as a comment
large ones too close to junctions, on verges - which is an offence	
as per the highway code - causes problems. Traffic officers	
never seem to ticket anyone. eventually there will be a fatal	
accident as leaving a driveway or pulling out of a parking place	
is often "blind" as a result of selfish parking	
The speed at which people drive along Vaughan Rd is	Speeding is a Police matter, and the Council will assist with traffic calming
unacceptable. Traffic calming measures must be put in place.	measures. I have passed it them
The rubbish and homeless belongings in the underpass by the	
BP Marks and Spencer Garage and Morrison is dangerous and	
a health and safety hazard - the council must do something to	
stop this.	
The council's needs parking restrictions/double yellow lines on	Highways carry out regular
narrow streets are required so cars don't need to use the	
footpath in order to avoid parked cars. Some streets are very	
narrows and so parked cars on one side of the street means	
only a single car can pass through. If there is oncoming traffic	
the footpath has to be used to let the passing car through.	
Spitting, Urination and Defecation Related	
There not enough public toilet. In the borough.	Noted
There not chough public tollet. In the borough.	Noted
The spitting issue is by far the most prevalent of these issues	Agreed, and that is why a separate offence is being put in place to cover this
and needs something doing about it urgently.	
I am concerned that these measures could result in more people	We can use anti-social behaviour legislation if this were to happen and be reported
coming on to our private property - the back of our flats - to	to us
drink, defecate and urinate. It's happening every night and this	
could increase it.	
Chewing gum or other substances that foul the pavements	This covers anything that is spat out
should also form part of this review. It's a filthy habit akin to	
spitting.	
I really do hope this issue is taken seriously especially littering	This issue is being taken seriously. While it is understood that more bins could
and spitting is o the increase. If we do not take action now - TB	

and other diseases will be become prevalent. This behaviour is	assist, research has shown that they also encourage fly tipping next to the them
evident on the walk in the morning during the school run from	assist, research has shown that they also encourage by tipping hext to the them
Belmont to Cannons park station. Also prevalent at bus stops!	
Please re instate bins at bus stops and stop parents littering	
around schools (Stanburn roundabout and surrounding areas	
Well done! I hope I start to see a difference!	
Anyone caught spitting should not only be fined, but also should	Unfortunately we can only work within the confines of legislation. If a person is
be made to clear up their mess at the time of being caught, just	prosecuted then the Court can require community service
as a dog owner is required to clear up his/her dog's mess. There	
has been a massive increase in the number of drivers driving the	
wrong way up/down the roads off Cecil Road, Wealdstone and	
on at least two occasions recently I have narrowly missed crashing into a car driving the wrong way. Please install CCTV	
to catch offenders as they are doing this with impunity!	
Make the punishment for spitting a priority, as I believe this is	Agreed
the biggest health risk if it is allowed to continue.	1.9
Spitting is a big problem in Harrow; many of the pavements are	Agreed
stained brown from this. This should not be a way of getting	
money from people, but teaching people to respect others.	
There should be a way of stopping the dumping of rubbish	
including beer cans and bottles throughout Harrow, its unsightly	
and dangerous.	
Given the prevalence of spitting and urinating in areas where	The PSPO is just one action that is being used to address this bigger issue
there are high levels of immigrants there needs to be a	
programme of education to show that these habits are unacceptable and a health risk.	
Don't agree with making spitting an offence unless it tobacco or	If a person has a valid reason, then this will always be taken into account
paan. Muslims aren't allowed to swallow saliva during Ramadan;	in a person has a valid reason, then this will always be taken into account
some people make have medical reasons which cause mucus	
build-up. it's not permanent	
Spitting at another person should be an offence, but spitting to	It is an offence. With regards health reasons, If a person has a valid reason, then
get rid of phlegm for health reasons should not be an offence.	this will always be taken into account
	, and the second
Drinking	
Please can you investigate the drinking and urination outside	This has been reported
peel house multi story, it upsets me and the families that live in	This has been reported
(Knightley Court). The situation gets really bad in summer, with	
(Millighticy Court). The situation gets really bad in Summer, with	

people staying out late shouting, drinking and urinating. This and the high street needs to be patrolled and be an alcohol free zone. Litter is also a problem. It would vastly improve the area; I have had experiences of drunks jeering at me, esp. outside the dilapidated pub on the high-street. Thank you	
Dog Fouling	
I think you should also look into cats fouling in other people gardens and lawns; it is disgusting and worrying as my little baby nieces cannot play in my garden anymore as I am always scared that they might end up playing with cat poo. Why people are so irresponsible and let pets wonder around without a care in the world? I think it is because they know that they will not use their garden/lawn as a toilet. Also the amount of rubbish that is left on the street is awful.	Cats are not covered under the Animals Act 1971, therefore cannot be seen as trespassing on other land. As a cat cannot trespass its owner cannot be legally responsible for what their cat does outside of their property
Why are there so few dog fouling notices on lampposts?	More notices are being put up.
It would make sense if the council lobbied for dog licensing.	This is being explored
This consultation is flawed. Dog fouling and means to pick up should be two separate questions. An offence of failing to pick up should be sufficient to deal with the problem. Giving Council staff the power to stop dog owners at random and demand a means to pick up is an infringement on peoples' liberty. It requires dog walkers to carry more bags than they actually need and implies that someone is failing to pick up, when they may have just used their last bag. And it won't reduce fouling.	Unfortunately a person could carry a bag to pick up waste but refuse to do so, thus the need for two separate offences
Children's Areas	
Adults with no children shouldn't be allowing in children play areas. Is necessary to control no only alcohol but also drug intake and distribution in parks and by the car wash in high-street and youth centre	Unfortunately this isn't easily done as there might be valid reasons for an adult to be there
General	

Surprised this is not already law or continues to be law.	Unfortunately a lot of laws have changed and thus the requirement of a PSPO to replace them
No	Noted
No. I think that I've ranted enough for now! Thanks.	Noted
I have filled surveys before, I just hope that you will take notice this time, (I have complained to the allotments officer regarding the selfish behaviour of a plot holder and been completely ignored,)	Hopefully you can see from this action that we are
I would support this 100 %	Thank you
People who choose to defy the Law and also deliberately misbehave must get their just dues.	Noted
This is not a small task but once it is done properly will bring rich rewards.	Noted
Very important not to just have a consultation online or in a closed meeting and implement all sorts of fines without first ensuring, hand over heart that the PUBLICITY about each of these issues has been tirelessly hammered home. It costs next to nothing if you get the community on board and work with existing partners of Harrow Council to help put out these messages loud and clear. There should be a good educational programme for around three months so that nobody pretends they did not know. Posters, leaflets, community magazines, Harrow Times, Harrow People and many, Many more can help publicise. The Council web-site is another additional tool but many do not bother or have access or any interest/ability. Let old and young folk publicise e.g. Age Concern, Harrow Youth Parliament, Harrow Interfaith (using Faith Groups), and Harrow CCG, Harrow Carers, Northwick Park Hospital and other organisations. The list is endless. Just use your imagination and be fair in allowing people to be fully aware of the consequences of their actions as well as the benefits which will accrue. I would put much emphasis on the latter. Good luck with the campaign which has brilliant goals and good intentions at its heart for the citizens of this borough.	We will work with communities and community champions, because ultimately this affects where people live, work and visit
When the council has Been informed of any incident by the public with the proof they have taken they have been told by the council they are not able to take action as their proof is not a	We are happy to take on board any evidence from the residents. The majority of the time we will require a statement from the resident to allow us to take the matter

proof unless taken by the council!!!! Why as it is the good citizen trying to protect. So annoying I think it's good that the council is concerned about these issues as I think most residents will be also. I would like to see any new powers used with a degree of common sense so that persons who may transgress due to things outside their control are not punished just for the sake of sticking to the law. Hope to see progress with regard to the suggestions you make, thank you.	formally.
Needless to say, all these problems are the result of diminished civic education, policing and change in culture. I believe education should be the starting point.	Education is key to any enforcement / legislation
I applaud this action!	Thank you
Harrow appears overzealous with its proposals and groups offences together making it hard to agree. It would have been better to have individual items rather than these groups of issues; e.g. dog fouling is different from not having a doggie bag. The draft document is also missing crucial information and does not include the referenced schedules or list of intended penalties. All of this makes it feel like yet another way to fill the coffers.	The information was provided and readily available. Apologies if you did not see this
Strongly support the strongest sanctions for these antisocial and unpleasant behaviours. Harrow is sinking fast - we can all see that.	Noted
There should be some form of mandatory education on these too if people are caught i.e. why it's wrong, the dangers / hazards etc. and in their own language if non English speaking esp. smoking / splitting	Agreed, and we are always looking at better methods of communicating
Please do something about dogs barking all day when owners are at work	This is covered under different legislation and should be reported through the Harrow website
Education, regarding standards of behaviour, is crucial. Having lived abroad (in a number of countries and on different continents), some of these traits, e.g., public drunkenness; littering; dangerous driving and spitting can be extremely common. If not challenged, people will come to accept these habits as &quote normal &quote There are significant public health implications; Harrow has a TB infection rate higher than in some developing countries.	
Another very poorly put together survey. I thought these would	We are always happy to take on board ideas and better ways of dealing with issues

the questions are tough on people socially. For example, my street because the school traffic tackle those, and	be in favour of clamping down on, but the way worded, I find I can't really support getting unless they are intentionally behaving antimple, people drive on verges and footpaths in se the council has been so bad at addressing and parking issues. It's more of a priority to I then people won't need to drive on verges.	
Is it too much to for a change?	expect that the consultation will result in action -	Hopefully you will see the action
In my opinion it is categorised as o policing. If the re very often ignore	s important that the items listed here are ffences but with all bylaws it is about effective sources aren't there to do this then: (I) they are d and (ii) individuals that are caught breaking very likely to feel unfairly treated.	Please see the resources comments
We in Rayners L daily!	ane need enforcement officers on the street	They are in this area regularly
The council canr just and fair man	not be trusted to enforce the above powers in a ner.	The Council is subject to legal requirements and if you feel that they are acting in an unjust manner, then this should be raised.
behaviour every is particularly row warm summer ni place where peo I would like very	Road so bear the brunt of antisocial and noisy Thursday, Friday, Saturday and Sunday night. It wdy during important football matches or on ghts. The bus stops outside the bars are also a ple tend to have fights and shout at each other. much for the noise to be reduced in the town as it can keep me awake at night into the early ning.	This has been reported to the Police and the Community Safety Team
	a steady decline in public behaviour and respect ngs. Something needs to be done	Agreed
I am very please with this series of I suspect that que disgusting and or	d that the Council is proposing a PSPO to deal f problems. It's in everybody's interest to do so. ite often the offenders do not appreciate how ffensive their behaviour is. Strong enforcement way to encouraging greater awareness,	Noted
no further comm	ents	Noted
repairs are expe	sues as very important, but I also think that nsive and monitoring in most out of the way rery difficult. More public awareness via	Agreed

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education, and public notices may be needed, but such	
additional street items can spoil the appearance of an area.	
There should be fines for these offences which are enforced and brought to the public knowledge	Agreed
Before implementing these rules we should make public toilets	Appreciated, but it is more important that resources are spent addressing
and free water fountains available in the centre of Harrow and	homelessness rather than providing resources for them on the street.
Wealdstone. I know of single homeless men who have no other	' °
options available to them.	
If there is no money available then don't get residents hopes up by asking this question unless you intend to carry them out.	We do intend to enforce these
Nothing about providing public waste bins. Nothing about broken	Noted
glass bottles on the streets.	
Some of these issues need not be part of a survey. When it	Agreed
comes to public health and hygiene, the council needs to decide	
on what is best and enforce proactively and forcefully - I refer to	
issues that concerns public in general and does not intrude into	
private life esp. drinking/drunken behaviour, smoking, littering,	
graffiti and defacing - these have no place in a developed	
society. There needs to be a forceful deterrent so that such	
behaviour is curbed.	Any responsible defence is taken into consideration, and Officers will target the
I think enforcers need to be encouraged to overlook health issues (such as urinating) where the offender is making an effort	Any reasonable defence is taken into consideration, and Officers will target the
to be discrete.	worst cases
Thank you for the survey	Thank you
Thank you for the survey	Thank you
Make it an offence to spit chewing gum as well.	This is covered under spitting but is also covered presently by littering as leaves a
	deposit on the ground.
The reply box above does not allow a full answer.	Apologies
All the issues are key and important in building a long term	Noted
society and community that is clean, healthy and give highest	
respect to other human beings.	
Sufficient laws are already in place to cover all of the areas	Unfortunately a lot have been repealed, thus the need for this PSPO
above.	
There are not enough bins in my area and park. The bins by the	This is more about enforcing against those who abuse what is in place, rather than
bus stops get filled with household rubbish. There is a man who	more bins. Household waste should be in household bins
clears the streets around the Malvern Ave roundabout every Sat	
and Sun but by Monday morning it is like he did nothing. It is	
heart breaking to see his hard work is not appreciated. He is just	

	T
a resident who takes pride in his area.	
There is a need to publish all on the website plus inform all ratepayers of the rising costs. Then arrange to cut trees/branches as it does cause damage to bus or injure persons on the footpath. There is a need to display a report and action webpage for all issue in order to reduce duplicate reporting of the relevant issue for example damage tree or pavement.	The webpages are currently being reviewed to provide better, clearer information
Drinking and eating on the streets and then dropping litter. Also no comments here about cars stopping to deal in drugs on this stretch of road.	These are already offences
It is the Local Authorities responsibility to ensure its habitants are safe. We pay tooth and nail from our pays as council tax. It should be used to protect and preserve us as we do our part to help protect and evolve the community by reporting back on surveys like this.	Thus the reason for this document
All these issues are very important to our environment & making Harrow a better place to live.	Noted
Not enough space/characters to give full answers, address points or give alternative/part agreement to question.	Apologies
There must be an awareness campaign to launch it, so all groups are aware that these are unacceptable.	Education is key and is being constantly looked at
Fly tipping is a real problem all my area - stronger penalties and more robust enforcement should be introduced to tackle this issue.	There are new offences around this